

Terms and Conditions for Tonita Video 2017

A booking is only confirmed once the completed booking form has been returned and a non-refundable deposit paid. Full balance due one month before the event date – we reserve the right to cancel if not paid in full.

It is your responsibility to let Tonita Photo & Video know of any changes to the original booking form prior to the event. A new booking form will be sent out for you to complete, updates sent via email, SMS or social media will not suffice and are not deemed as official. Only a completed Tonita booking form is seen as an official change to the event. We hold no responsibility for lost emails sent to notify a change.

No RAW footage is available - All and any content shot by Tonita photo & video is owned by Tonita photo & video.

No responsibility is accepted for restrictions placed on us by officials, including position of cameras.

No responsibility is accepted for guest or officials blocking our camera view with their bodies, iPhones or iPads. Please ensure they are aware of the filming and to please not stand in our line of sight, this may have an adverse effect on the end result. No responsibility is accepted by Tonita photo & video if the person conducting the event stands in front of or halts the production. We have to adhere to the conditions set by the venue.

It is your responsibility to let your photographer know the event is being professionally filmed and to please cooperate at all times. Failure to do so may have an adverse effect on the end result. Tonita photo & video accept no responsibility for a photographer who chooses to block our line of sight at any given moment. It is not necessary and would not be the fault of Tonita photo & video.

If for any reason we cannot produce your video due to adverse weather conditions or unavoidable traffic conditions, including but not restricted to mechanical breakdown, we will refund you 50% of monies paid (excluding deposit) and that will be the limit of our liability. It is your responsibility to provide adequate parking permits where required, for example, inner city churches and/or hotels where street parking is limited or unavailable.

We reserve the right to protect our equipment from unnecessary damage. If for any reason our safety is threatened by intoxicated guest, we will report this to you and have the right to leave immediately.

Any breakages to our equipment via unauthorised handling by guest or bridal party will be charged to you.

Discs will be replaced free of charge if notification of a fault is received within 7 days of initial receipt, after which replacement discs will be charged at \$25 per copy.

To gain optimum quality It is your responsibility to view your DVD on an appropriate device. It is never recommended you view your DVD on a game station or laptop/PC.

If a minor change is required to the edit this will be done free of charge if notified via email within 7 days of initial receipt, all other changes outside this time frame will be charged at \$85 per hour.

One disc will be sent out for you to check that any added text is correct before any more disc are produced. Once we receive a confirmation email we will send out another two.

We reserve the right to show a highlights montage on our website . A video 'teaser' will uploaded where possible as a 'good-will' gesture whilst waiting for the final edit to be completed. We reserve the right to decide what 'teasers' are produced and when they are removed.

Your DVD will be sent via registered post when complete. No time frame is given.

I have read and agreed to the terms and conditions (please sign using a pen - a typed signature is invalid)

Name..... Date..... Signature.....

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